

**MODE MEDİKAL SANAYİ VE TİCARET LIMITED SİRKETİ  
CUSTOMER DISCLOSURE TEXT**

This Information Text has been prepared by Mode Medikal Sanayi ve Ticaret Limited Sirketi ("Mode Medikal" or "Company") to transparently inform and enlighten you about the collection methods of your personal data, the purposes and legal reasons for personal data processing activities, the principles related to data transfers if personal data is shared, and your rights as a data subject, in accordance with the Law on the Protection of Personal Data No. 6698 ("Law" or "PDPL"). This applies to Personal Data Owners (hereinafter referred to as "Customer") receiving services from Mode Medikal or potential purchasers of products or services, and/or personal data obtained from third parties.

**1. PROCESSED PERSONAL DATA**

The types and quantities of your personal data processed in relation to your business relationship with the Company may vary based on the reasons for processing. However, the personal data you have shared with the Company or obtained from third parties by the Company is categorized as follows:

Personal Data Categories	Personal Data We Collect
Personal Data	Name-Surname Information, Identity Number
Contact Data	Phone Numbers, Email Addresses, and Address of the Company Representative or Employee
Customer Transaction Data	IBAN, Current Account Information, Payment Receipt Information, Invoice Information, Bank Information, Cheque and Promissory Note Information, Order Information, Request Information
Other Information	Signature Information

**2. GENERAL PRINCIPLES REGARDING THE PROCESSING OF PERSONAL DATA AND PURPOSES OF PROCESSING PERSONAL DATA**

Your personal data is processed in accordance with the general principles set forth in Article 4 of the Law on the Protection of Personal Data (PDPL) in a lawful and fair manner, accurately and, where necessary, kept up to date, for specific, explicit, and legitimate purposes, and is processed in a manner that is relevant, limited, and proportionate to the purposes for which it is processed, and is retained for as long as necessary for the purposes set forth in the relevant legislation.

The Company processes your personal data subject to this Disclosure Text for the purposes of carrying out Auditing/Ethics Activities, Conducting Activities in Compliance with Legislation, Executing Finance and Accounting Operations, Monitoring and Executing Legal Affairs, Conducting Communication Activities, Conducting/Monitoring Business Activities, Conducting Logistics Activities, Executing Goods/Services Procurement Processes, Providing After-Sales Support Services, Conducting Goods/Services Sales Processes, Managing Goods/Services Production and Operations Processes, Managing Customer Relations Processes, Conducting Activities for Customer Satisfaction, Conducting Marketing Analysis Studies, Managing Contract Processes, Monitoring Requests/Complaints, Ensuring

the Security of Movable Goods and Resources, Executing Marketing Processes for Products/Services, Ensuring the Security of Data Controller Operations, Providing Information to Authorized Persons, Institutions, and Organizations, and Executing Risk Management Processes.

**3.METHODS OF COLLECTING PERSONAL DATA AND LEGAL REASONS**

Your personal data may be collected through channels such as the conclusion of contracts for the purchase of goods or services, participation in advertising campaigns and promotions conducted by the Company, recording requests and applications received through the call center, filling out forms on the website and/or social media platforms, and official request letters delivered by official institutions, in accordance with the basic principles set forth by the PDPL, and may be collected, processed, and transferred for the purposes stated in this Disclosure Text under the personal data processing conditions specified in Articles 5 and 6 of the PDPL.

The personal data subject to this Disclosure Text is processed according to the following personal data processing conditions:

Personal Data Categories	Conditions for Processing Personal Data
Identity Data, Communication Data, Customer Transaction Data, Other Data	<ul style="list-style-type: none"> <li>• Clearly stipulated in laws,</li> <li>• Necessary for the establishment or performance of a contract directly related to the parties,</li> <li>• Mandatory for the data controller to fulfill its legal obligation,</li> <li>• Mandatory for the establishment, use, or protection of a right,</li> <li>• Necessary for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the relevant person.</li> </ul>

**4.TRANSFER OF PERSONAL DATA AND PURPOSES OF TRANSFER**

Personal data may be transferred in accordance with the rules outlined in Article 8 titled "Transfer of Personal Data" and/or Article 9 titled "Transfer of Personal Data Abroad" of the KVKK, with the necessary technical and administrative measures taken, only to the extent necessary for achieving the relevant purpose;

- To our subsidiaries and affiliates, limited to the purposes mentioned above,
- To business partners, suppliers, financial advisors, insurance companies, leasing companies, customs brokerage firms, banks, logistics and cargo companies, and independent audit firms, in compliance with the contracts between us for the purposes of conducting accounting processes, insuring products sent to customers, performing customs transactions, obtaining quotes on behalf of customers, preparing payment plans, and managing related leasing processes, conducting independent audit processes, executing legal processes, managing the issuance of invoices and e-invoices, fulfilling obligations related to invoices, fulfilling audit obligations, managing bank guarantee letters, letters of credit, and processes related to cheques and promissory notes,
- To authorized persons and official institutions required by legal regulations and legislation in order to fulfill our legal obligations,
- May be recorded in the programs and/or systems provided to us by our infrastructure suppliers in the field of technology.

## **5.RIGHTS AND OBLIGATIONS OF THE PERSONAL DATA OWNER**

You can submit your requests/applications within the scope of Article 11 of the Law, which regulates the rights of the relevant person, by filling out the Data Owner Application Form available on the website [www.modemedikal.com](http://www.modemedikal.com). Your applications will be responded to free of charge as soon as possible and no later than thirty days, depending on the nature of your request. However, if the process requires an additional cost, you may be charged according to the fee schedule determined by the Personal Data Protection Authority.

### **COMPANY CONTACT INFORMATION:**

Mode Medikal Sanayi ve Ticaret Limited Sirketi

Address: Yenidogan Mah. Abdi Ipekci Cad. No: 58 Bayrampasa/Istanbul

Mersis No: 0763057776300012 | Tax Office/No: Bayrampaşa Tax Office/7630577763

Phone: +90 212 612 64 09 | Email: info@modemedikal.com

PTT KEP: modemedikalsanayi@hs01.kep.tr

I read it, I understood

Name- Surname:

Signature:

Date: